

Smarter trade. Better lives.

As a new world takes shape, DP World enables smarter trade and improves lives. Our modern, strategically positioned marine terminals and logistics parks have the speed, reliability and reach to ensure your cargo gets to where it needs to be – but what sets us apart is our team of experts with our unceasing commitment to innovation. The world is changing at an unparalleled pace and we are growing to meet its needs. With more capacity coming online we are ready for the future. We trade smarter.

- 70,000 Vessels served each year
- 174,000 Containers moved every day
- 78 Businesses located in 40 countries
- 45,000 People from 130 countries

DP World Vancouver

Secure, efficient access to Canadian markets.

Strategically located on the south shore of the Burrard inlet in downtown Vancouver, DP World Vancouver is a mere 30 miles from the US border. We are Western Canada's premier container terminal operator and stevedore.

Ideally positioned for global trade, we act as a key gateway for trans-Pacific trade between Asia and Canadian markets, as well as beyond to the US. Our central location is a multi-transport hub which offers excellent intermodal connections via two rail networks, CN Rail and CP Rail, as well as direct road links.

With a global reputation built on nearly a century of experience, DP World Vancouver also provides stevedoring services at ports and terminals throughout British Columbia. Our world-renowned professionals provide safe, innovative, and unsurpassed cargo handling trusted by top manufacturers around the world. We handle a wide range of cargoes such as breakbulk, yachts, roll-on roll-off and forest products. We are your global leader in container handling services.

What We Offer

Joining DP World Vancouver means joining a people-oriented company. You will be amongst great colleagues, enjoying a relaxed environment that values your contributions. We pride ourselves on our openness, approachability, excellence in safety and customer service and our commitment to growth and innovation. We also offer top-notch benefits and perks, including an extensive extended health benefits plan, lifestyle spending account, pension with employer contributions, retirement savings plan, and support for professional development. On top of that, we realize it takes world-class people to run world-class operations so we offer competitive total compensation packages.

The Opportunity

The Business Analyst is responsible for providing leadership for the implementation and/or ongoing maintenance and improvements of the Terminal Operating System (TOS) and other integrated systems. The Analyst will provide expert analysis on business systems and applications by studying and redesigning DP World Canada's computer systems, applications and processes; and study computer hardware and software to identify problems and create new programs. This role works collaboratively with diverse stakeholders to help guide the business in identifying key areas of improvement through sound data analysis.

In this role, you will:

- Provides leadership for the information systems implementations, optimizations and/or upgrades.

- Liaises between all areas of the business, technology team and external parties (stakeholders, consultants) to accurately gather, analyse and document requests.
- Conducts work sessions to define and document business processes and understand business objectives of internal clients.
- Identifies stakeholders, analyses and measures the impacts and risks of implementing and modifying business processes related to TOS.
- Participates in the planning, deployment and integration of business processes and associated management IT solutions.
- Be a key player for the implementation of Zodiac across all of the DP World Canada's terminals.
- In collaboration with Projects teams and resources, establishes deliverables and estimate costs, efforts and schedules for TOS IT management projects.
- Works collaboratively with key stakeholders to develop and document standard operating policies and procedures and develop appropriate training programs.

What you bring to the role:

- A degree in computer science, engineering, information systems or a related area of study, combined with at least 4 years of experience as a Business Analyst, specifically within the IT field.
- Advanced knowledge of terminal operations, and preferably experience with Navis (N4) and/ or Zodiac.
- Advanced knowledge and understand in computer programming skills and business knowledge.
- Experience in assisting organizations in analysing and implementing organizational design, including business process design, drafting communication, work-group facilitation and realization of divisional business plans.
- Ability to facilitate small and large group meetings, training and working sessions.
- Excellent written and verbal communication skills, analytical capabilities, conflict resolution skills, consulting skills and interpersonal skills for building good internal/external working relationships.
- Sound judgment and ability to handle matters of a confidential/sensitive nature as it relates to transformation.
- Ability to work effectively as a team member and work collaboratively with others in a multidisciplinary team.

No phone calls or agencies please. DP World Vancouver is an equal opportunity employer. We thank all applicants for their interest; however, only short-listed candidates will be contacted for an interview, testing and pre-employment medical examination. To be eligible for hire, you must be legally entitled to work in Canada and must successfully obtain Transport Canada Security Clearance.

If you are looking for a dynamic work environment, competitive employment conditions and an opportunity to test your abilities, we invite you to blend your talent with our know-how and join the DP World team.