



## ROCKY MOUNTAINEER®

Join us at Rocky Mountaineer and build your career alongside an incredibly talented global team of passionate, enterprising, diverse and fun individuals who have helped shape our Canadian success story and have positioned us as the world-renowned leader in luxury train travel. To be the creators of life changing experiences is not only for our guests, but also for our employees.

We are seeking a Business Analyst to join the IT Project Delivery Team. Reporting to the VP, IT & Digital Transformation, the Business Analyst provides business consulting enterprise-wide to help identify user needs, process improvement opportunities, and opportunities to leverage technology. The Business Analyst is the primary liaison between the business stakeholders and the technical teams to ensure Enterprise systems are providing the functionality expected. This role requires a seasoned Business Analyst with extensive years of experience who will elicit and analyze requirements from business stakeholders, recommend transformed business processes, documents input and outputs in the appropriate form, create functional specifications, prepare detailed business cases, and support the development and testing team to ensure delivered solutions have met the requirements specified.

### **Key Areas of Accountability:**

- Provides senior-level business consulting to internal customers and lead business requirements gathering meetings and workshops. This includes capturing business needs and analyzing these needs to identify and document functional, non-functional and technical requirements, at a detailed level.
- Activities includes process analysis, in depth documentation of as-is processes and costs, design of to-be processes and costs, preparation of gap analysis and feasibility studies, preparation of detailed functional and technical design documentation, contributing to solution configuration, preparation and execution of test plans and provides post implementation sustainment support.
- Primary liaison between the business stakeholders and the technical teams. Fosters open communications and manages client expectations. Works closely with the IT and internal Business Partners to satisfy all business requirements. Effectively communicate complex information to a non-technical audience including presentations to functional business groups and end users and work with various stakeholders and IT steering committees.
- Demonstrates the ability to work across a broad range of initiative scope/scale – from application enhancements/change requests to full enterprise solution design.
- Participates in cross-functional teams to identify, define, validate and document the processes and business rules, recommend process changes and define processes related to technical design requirements and information sources.
- Develop application strategic plans and practical implementation strategies relative to business applications.
- Facilitates and manages the development of system specifications through detailed analysis with the business unit, IT and vendors.

- Supports the acceptance of applications and application enhancements via formal test processes and participates in the creation of Test Plans and Strategies.
- Participates in the creation and execution of Change Management strategies and plans.
- Creates RFPs and RFIs for business initiatives and IT projects.
- Development of comprehensive business cases with cost and benefit analysis for proposed new solutions and IT projects that are used at management and executive levels for funding and scoping decisions.
- Performs market research on emerging and available products, applications and best practice to determine implementation approaches.
- Participates in the growth of Information Technology and the development of IT standards and methodologies.

### **Qualifications:**

- Certified Business Analysis Professional (CBAP), or PMI-Professional in Business Analysis or similar is recommended.
- Certificate/Diploma/Degree in Business Analysis, Computer Science or related field is recommended.
- 7+ years Information Technology Business Analysis experience supporting a broad range of technologies and enterprise systems, processes and analysis in a large complex environment.
- 7+ years of experience with formalized Business Analysis Methodologies and Software Development Lifecycle.
- 5+ years of experience in Project (Agile & Waterfall) and Change Management methodologies and approaches.
- Proven ability to solicit and analyze business requirements, build business cases, recommend and manage business change, and apply best technical solutions.
- Strong understanding of IT Methodologies and supporting Office Tools (MS Project, Excel, Visio, PowerPoint, O365).
- Comfortable and effective in eliminating barriers and working across organizational, functional boundaries to achieve corporate objectives.
- Must demonstrate an exceptional ability to collaboratively engage diverse groups of Stakeholders, building trust and confidence
- Able to drive and manage change
- Consider the big picture when developing solutions.
- Ability to adapt in a complex and changing environment.
- Superior communication skills, both written and oral.
- Demonstrated curiosity supported by strong facilitation and interview skills to elicit user requirements and determine root cause analysis.
- Ability to capture, deconstruct and re-engineer complex business process.
- Superior problem solving and analytical skills with an attention to detail.
- Ability to manage multiple tasks and work under time pressures to balance conflicting priorities and resolve problems to meet established deadlines.

### **Application:**

To be considered for this opportunity, please apply online at:

<https://www.rockymountaineer.com/careers>